



Your complaints

COMPLAINT ID	PRIMARY CONSUMER	PRODUCT AND ISSUE	CONSUMER-IDENTIFIED COMPANY	SUBMITTED ▼	STATUS
170401-000090	James H Barnes	Other mortgage Application, originator, mortgage broker	JPMorgan Chase & Co.	04/01/2017	Closed Sent to company
161226-000078	James H Barnes	Other mortgage Application, originator, mortgage broker	Select Portfolio Servicing, Inc	12/26/2016	Closed Company responded Closed with explanation
161202-000000	James H Barnes	Conventional fixed mortgage Application, originator, mortgage broker	JPMorgan Chase Bank NA	12/02/2016	Closed Company responded Closed with explanation
160523-000132	James H Barnes	Other mortgage Application, originator, mortgage broker	JPMorgan Chase Bank NA	05/23/2016	Closed Company responded Closed with explanation
150521-000951	James H Barnes	Other mortgage Loan servicing, payments, escrow account	Chase Bank USA, NA	05/21/2015	Closed Company responded Closed with explanation

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140710- 001055	James H Barnes	Conventional fixed mortgage Loan servicing, payments, escrow account	Chase Home Finance, LLC	07/10/2014	Closed Company responded Closed

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OMB #3170-0011

Note on user experience

Have a question? ¿Preguntas?

(855) 411-2372

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221002-9497836	James H Barnes	Conventional home mortgage Trouble during payment process	Deutsche Bank National Trust Company	10/02/2022	Closed Marked as a duplicate complaint on 10/19/2022
220819-9257587	James H Barnes	Other type of mortgage Trouble during payment process	SELECT PORTFOLIO SERVICING, INC.	08/19/2022	Closed Company responded
220720-9086545	James H Barnes	Conventional home mortgage Problem with fraud alerts or security freezes	Deutsche Bank National Trust Company	07/20/2022	Closed Company responded
220707-9010939	James H Barnes	Conventional home mortgage Closing on a mortgage	JPMORGAN CHASE & CO.	07/07/2022	Closed Marked as a duplicate complaint on 7/7/2022

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220408-8480378	James H Barnes	Conventional home mortgage Trouble during payment process	JP Morgan Chase Bank	04/11/2022	Closed Marked as a duplicate complaint on 4/11/2022
220321-8346606	James H Barnes	Conventional home mortgage Trouble during payment process	CHASE BANK	03/23/2022	Closed Company responded
210721-6957369	James H Barnes	Other type of mortgage Struggling to pay mortgage	DEUTSCHE BANK	07/21/2021	Closed Marked as a duplicate complaint on 8/13/2021
210721-6957140	James H Barnes	Other type of mortgage Struggling to pay mortgage	JPMORGAN CHASE & CO.	07/21/2021	Closed Marked as a duplicate complaint on 7/21/2021
210721-6956743	James H Barnes	Other type of mortgage Trouble during payment process	Select Portfolio Servicing, Inc	07/21/2021	Closed Marked as a duplicate complaint on 8/13/2021

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<u>210714-6916205</u>	James H Barnes	Other type of mortgage Trouble during payment process	JPMorgan Chase Bank, N. A., and Select Portfolio Servicing, Inc ,and DEUTSCHE BANK TRUST COMPANY	07/14/2021	Closed Withdrawn by consumer
<u>201202-5746833</u>	James H Barnes	Other type of mortgage Struggling to pay mortgage	JPMORGAN CHASE & CO.	12/02/2020	Closed Marked as a duplicate complaint on 12/2/2020
<u>201016-5579589</u>	James H Barnes	Other type of mortgage Trouble during payment process	SELECT PORTFOLIO SERVICING, INC.	10/15/2020	Closed Feedback provided
<u>201008-5551449</u>	James H Barnes	Other type of mortgage Closing on a mortgage	JPMORGAN CHASE & CO.	10/08/2020	Closed Company responded
<u>200824-5396724</u>	James H Barnes	General-purpose credit card or charge card Problem with a purchase shown on your statement	Verizon Credit Card	08/24/2020	Closed Sent to Regulator FTC
<u>200307-4818533</u>	James H Barnes	Conventional home mortgage Struggling to pay mortgage	SELECT PORTFOLIO SERVICING, INC.	03/07/2020	Closed Company responded

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<u>200303-4806504</u>	James H Barnes	Conventional home mortgage Struggling to pay mortgage	JPMORGAN CHASE & CO.	03/03/2020	Closed Feedback provided
<u>191215-4615144</u>	James H Barnes	Conventional home mortgage Applying for a mortgage or refinancing an existing mortgage	JPMORGAN CHASE & CO.	12/14/2019	Closed Feedback provided
<u>191215-4615112</u>	James H Barnes	Conventional home mortgage Applying for a mortgage or refinancing an existing mortgage	SELECT PORTFOLIO SERVICING, INC.	12/14/2019	Closed Company responded
<u>190822-4334591</u>	James H Barnes	Other type of mortgage Struggling to pay mortgage	JPMORGAN CHASE & CO.	08/22/2019	Closed Company responded
<u>190613-4144708</u>	James H Barnes	Other personal consumer report Incorrect information on your report	JPMORGAN CHASE & CO.	06/12/2019	Closed Company responded
<u>190310-3898362</u>	James H Barnes	Conventional home mortgage Applying for a mortgage or refinancing an existing mortgage	SELECT PORTFOLIO SERVICING, INC.	03/09/2019	Closed Feedback provided

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<u>190309-3898312</u>	James H Barnes	Other type of mortgage Trouble during payment process	JPMORGAN CHASE & CO.	03/09/2019	Closed Feedback provided
<u>180304-2915147</u>	James H Barnes	Conventional home mortgage Trouble during payment process	JPMORGAN CHASE & CO.	03/04/2018	Closed Feedback provided
<u>180205-2832904</u>	James H Barnes	Other type of mortgage Trouble during payment process	SELECT PORTFOLIO SERVICING, INC.	02/05/2018	Closed Company responded
<u>170926-2514050</u>	James H Barnes	Home equity loan or line of credit (HELOC) Trouble during payment process	CHASE BANK	09/26/2017	Closed Company responded

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