



Office of the Comptroller of the Currency

September 19, 2017

James H Barnes
Susie Barnes
7025 West Hearn Road
Peoria AZ 85381

Re: Case # 03127062 - Select Portfolio Servicing, Inc.

Dear Mr. Barnes and Ms. Barnes:

This letter acknowledges receipt of your complaint in the Customer Assistance Group of the Office of the Comptroller of the Currency (OCC). As your complaint is against an entity that does not fall under the jurisdiction of our office, we are referring your letter to the appropriate supervisory agencies, which are the Consumer Financial Protection Bureau (CFPB) and the Arizona Department of Financial Institutions.

The CFPB's contact information is:

Consumer Financial Protection Bureau
PO Box 2900
Clinton, IA 52733-2900
(855) 411-2372
www.consumerfinance.gov

The Arizona Department of Financial Institutions' contact information is:

Arizona Department of Financial Institutions
2910 North 44th Street Suite 310
Phoenix, AZ 85018
(800) 544-0708
<http://www.azdfi.gov/>

Customer Assistance Group, 1301 McKinney Street, Suite 3450, Houston, Texas 77010-9050
Phone: (800) 613-6743, FAX: (713) 336-4301
Internet address: www.helpwithmybank.gov

Please direct all future correspondence regarding these concerns to the above-noted offices.

Sincerely,

Customer Assistance Group